



Btel Press Release – June 25, 2020

In addition to previous listed protective measures, Btel is requiring all employees to follow the procedures below:

1. Use hand sanitizer prior to entering a customer location
2. Wear provided mask and protective gloves while conducting the required work
3. Avoid hand shaking and proximity to customer closer than 6'
4. Avoid touching as many surfaces as possible
5. End the service call at any time during the visit if, according to judgment, the employee's health or the health of the customer is at risk
6. Upon leaving the job site, wipe down all equipment used, including tools, phone and tablet
7. Remove gloves following the prescribed method from the CDC
8. Dispose of all sanitary supplies in a designated garbage bag, which will be placed in the proper container at the service center
9. If an employee exhibits any symptoms of COVID-19, he or she will remain home and notify their supervisor and HR immediately.

Btel will continue to monitor the situation closely with public officials and will make any necessary modifications as deemed appropriate. Again, thank you for your continued support and help in keeping our community safe!